

# 2012 ANNUAL SECURITY CONFERENCE

March 21 & 22, 2012

Indianapolis  
Marriott East



PRESENTED BY:

Indiana Bankers Association  
Community Bankers of Michigan  
Community Bankers Association of Ohio



# 2012 Annual Security Conference

## Program

Bank security officers are challenged everyday to stay abreast with the perils affecting their banks, while also modifying the policies, procedures and practices within the bank to prevent the losses from those perils. Maintaining operational efficiencies, while addressing the physical security and account level security at financial institutions, is a constant challenge.

To address some of the issues and trends impacting your institution, the Annual Security Conference has been designed with topics to address the perils you face, the environment in which you operate, and the regulatory world in which we all live.

This year we are excited to offer you another dynamic, fast-paced conference specifically designed to address the continuing education needs of today's professional bank security officer along with topics to deal with the everyday issues you confront while protecting your customers and your organization.

We look forward to seeing you!

## AGENDA WEDNESDAY, MARCH 21, 2012

**8:30 - 9:00 am**  
**Registration & Continental Breakfast with Exhibitors**

**9:00 - 10:00 am**  
**The Year in Review**  
*Presenter: Jim Rechel*  
*The Rechel Group, Inc.*

Incidents throughout 2011 provide opportunities to analyze your security program and look for trends. Jim Rechel will lead us through the significant events of the year and what it means to you and the administration of your bank's security policies.

**10:00 - 10:15 am**  
**Refreshment Break**

**10:15 am - Noon**  
**2012 Data Breach Investigation Report**  
*Presenter: Dave Ostertag*  
*Verizon Global Investigations*

Each year, the security community eagerly awaits the release of the annual Data Breach Investigations Report (DBIR), which analyzes data breaches around the world. In 2010, the report got a boost when the U.S. Secret Service added its caseload to the dataset. The Secret Service joined Verizon again for the 2011 report, along with the Dutch High Tech Crime Unit.

The 2012 report - to be released this spring - will feature a richer, more global dataset as three new organizations contribute to the report: the Australian Federal Police, the Irish Reporting and Information Service and the London Metropolitan Police. Dave will join us to explain what it means to you.

**12:00 - 1:00 pm Lunch**

**1:00 - 2:00 pm**  
**FBI/Secret Service - Fraud Task Force**

*Presenter: Multiple Speakers*

Fraud trends and recent investigations within the Midwest will reveal how the global fraud and breaches impact US institutions and consumers.

**2:00 - 2:15 pm**  
**Refreshment Break**

**2:15 - 4:15 pm**  
**Are You Smarter Than a Criminal?**

*Presenter: Rayleen Pirnie*  
*Compliance & Fraud Education*  
*EPCOR*

This fast-paced, challenging presentation includes three games - "Are You Smarter than a Criminal?" focuses on common criminal activities affecting financial institutions, Breaches, Malware, Passwords, and Network Security. Then attendees switch to "Go Phish" which focuses on Regulations, headline news you should be aware of, and the Black Market. The third session, "Percentages" challenges participants to respond to a variety of topics in risk, crime, and regulations. The session concludes with a group discussion on current best practices, guidance, and more. Learn something new while having a lot of fun!

**4:15 - 5:15 pm**  
**Preparing Your Bank For Tomorrow**

**5:30 - 6:30 pm**  
**Cocktail Reception with Exhibitors**  
**- Open Bar and Hors d'oeuvres**

## THURSDAY, MARCH 22, 2012

**8:00 - 8:30 am**  
**Continental Breakfast with Exhibitors**

**8:30 - 9:45 am**  
**Preparing Your Bank for Tomorrow**

**10:00 - 11:30 am**  
**Bank Robbery- An Inside Look at Prevention & Response**

*Presenter: Carol Dodgen*  
*Dodgen Security Consulting*

**Carol Dodgen, Dodgen Security Consulting**, recently completed production of her new training program, "Robbery: Plan. Prevent. Prevail." For this program, she conducted extensive research, including interviewing several bank robbers. Conference attendees will view this new production, and delve into the minds of these bandits as they describe their methods, means, & motives. Hear a serial robber and a take-over robber describe how they cased their targets, executed their plans, and how they were caught. Learn what type of banks they wouldn't rob and what they were willing to do for money. We will also discuss how one bank manager's actions prevented a robbery from occurring at her office.

**11:30 am - 12:30 pm Lunch**

# 2012 Annual Security Conference



12:30—2:00 pm

## **An Insider's Perspective on Bank Surveillance and Alarm Systems**

*Presenter: Mike Neugebauer*

*Safety and Security*

*Fifth Third Bank*

With increased use of IP video and digital technology, banks have far greater flexibility when it comes to monitoring and recording surveillance video. Whether you're still using analog cameras, or making the transition to IP network cameras, we now have the ability to provide you with feature-rich solutions that enable remote monitoring, digital storage, simplified integrations, and a variety of other innovative functionalities.

2:00 - 2:15 pm      **Refreshment Break**

2:15 - 4:00 pm

## **Skimming 2012: Are You Prepared for The Peril?**

*Presenters: Chris Allen*

*Electronic Fraud Investigations*

*Fifth Third Bank*

**Jim Rechel**

*The Rechel Group, Inc.*

Chris Allen has been fighting electronic frauds globally and locally, and has seen all of the top card-skimming trends financial institutions and financial-services providers should be on the lookout for in 2012. Chris and Jim will provide their perspective on the trends that impact you, and provide case studies to bring insight to your prevention efforts.

4:00 pm      **CLOSING REMARKS**

## **REGISTRATION FEES**

### **Members of IBA & CBOFM & CBAO**

\$495.00 for the first attendee

\$350.00 each additional attendee

### **Non-Members**

\$745.00 for the first attendee

\$600.00 each additional attendee

Registration fees include handout materials, continental breakfast, lunch, refreshment breaks each day and the Cocktail Reception.

## **CONFERENCE NOTES**

### **Exhibit Area**

As an additional benefit for attendees, an exhibit room will feature companies showcasing products and services of interest to the Security Officer. All breaks, continental breakfasts and the cocktail reception will take place in the Exhibit Area so you will have plenty of opportunity to visit with the vendors and become aware of a number of the tools that can be used to streamline your operations.

### **Who Should Attend**

Security officers, cashiers, training officers, compliance officers, auditors, CEOs and Managers.

### **Certificate of Completion**

To demonstrate your commitment to having a strong Security Program, attendees will receive a "Certificate of Completion" for attendance at this 2 day conference.

### **Cancellation Policy**

If an application is not accepted, payment is returned. Any registrant withdrawing on or before March 7, 2012, receives a refund less a 10% cancellation fee. For registrants withdrawing after March 7, but on or before March 14, the refund is less a 50% cancellation fee. Any registrant withdrawing after March 14, 2012, or who is a "no show" forfeits the entire tuition. All requests for refunds must be submitted in writing. Extenuating circumstances are reviewed on an individual basis. Substitutions are permitted without added cost or penalty.

**Note:** Confirmation letters will not be sent, however, you may call the Association office to verify your registration.

## **CONFERENCE SCHEDULE EACH DAY**

### **Wednesday, March 21, 2012**

8:30 am Continental Breakfast with Exhibitors

9:00 am Conference Begins

12:00 pm Lunch

1:00 pm Program Resumes

5:30 pm Cocktail Reception with Exhibitors

6:30 pm Program Adjourns

### **Thursday, March 22, 2012**

8:00 am Continental Breakfast with Exhibitors

8:30 am Conference Begins

11:30 pm Lunch

12:30 pm Program Resumes

4:00 pm Closing Remarks

## **DATE, LOCATION & HOTEL INFORMATION**

The 12th Annual Security Conference is being held at the Indianapolis Marriott East, 7202 E. 21st Street, Indianapolis, IN 46219 on March 21 & 22, 2012. Room rates are \$99 based on single/double occupancy. To make your room reservations, call (317) 352-1231 or 800-228-9290. The cut-off date for reservations is February 27, 2012. Any reservation received after the cut-off date will be accepted on a space or rate available basis.

**DON'T MISS THIS IMPORTANT  
SECURITY CONFERENCE**

**REGISTER ONLINE TODAY AT:**

**[www.indianabankers.org](http://www.indianabankers.org)**

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## BANK / COMPANY INFORMATION

Bank \_\_\_\_\_ Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Telephone \_\_\_\_\_ Fax \_\_\_\_\_

## ATTENDEE INFORMATION

Attendee Name \_\_\_\_\_ Email \_\_\_\_\_  
Attendee Name \_\_\_\_\_ Email \_\_\_\_\_  
Attendee Name \_\_\_\_\_ Email \_\_\_\_\_  
Attendee Name \_\_\_\_\_ Email \_\_\_\_\_

## PAYMENT INFORMATION

Total Amount Due \$ \_\_\_\_\_  I have enclosed my check  Bill Me

Charge My:  MasterCard  VISA

Card Holder Name \_\_\_\_\_ Credit Card Number \_\_\_\_\_ Exp. Date \_\_\_\_\_

**FOR ADDITIONAL INFORMATION AND TO REGISTER,  
PLEASE FEEL FREE TO CONTACT:**

**Laurie Rees**  
Vice President, Education & Training

**Dawn Hoover**  
Education & Training Coordinator

**Mary Anne Czubko**  
Vice President

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